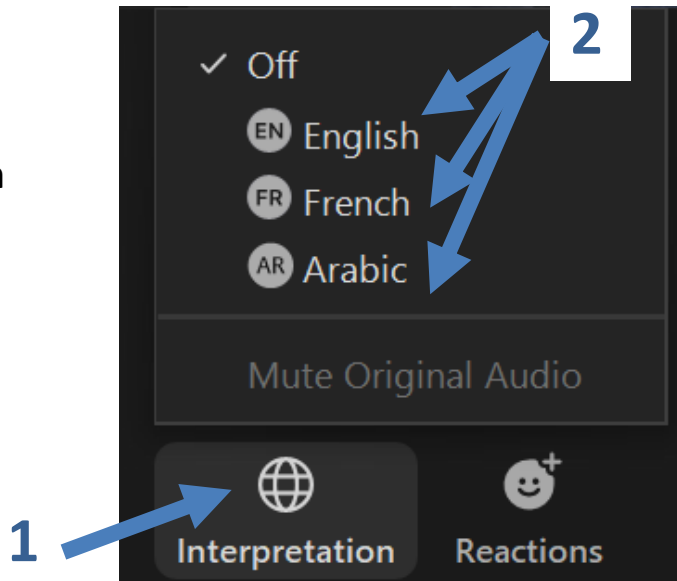


How to choose your language channel

1. Bring your cursor to the bottom of the Zoom meeting window.
From the pop-up meeting controls menu, select **Interpretation**
2. Select your language from the language menu

To hear the interpreted language only, click **Mute Original Audio**

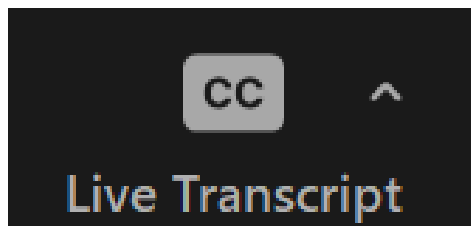


This meeting will be recorded in all languages

How to enable closed captioning

Zoom's live transcription currently only supports English and is generated automatically from the platform. The accuracy of the auto-transcription is not 100%.

To enable this feature, bring your cursor to the bottom of the Zoom meeting window. From the pop-up meeting controls menu, select Live Transcript and enable for your viewing. It may be under the 'more' button, indicated with three dots (...)



MENA
Community
Protection
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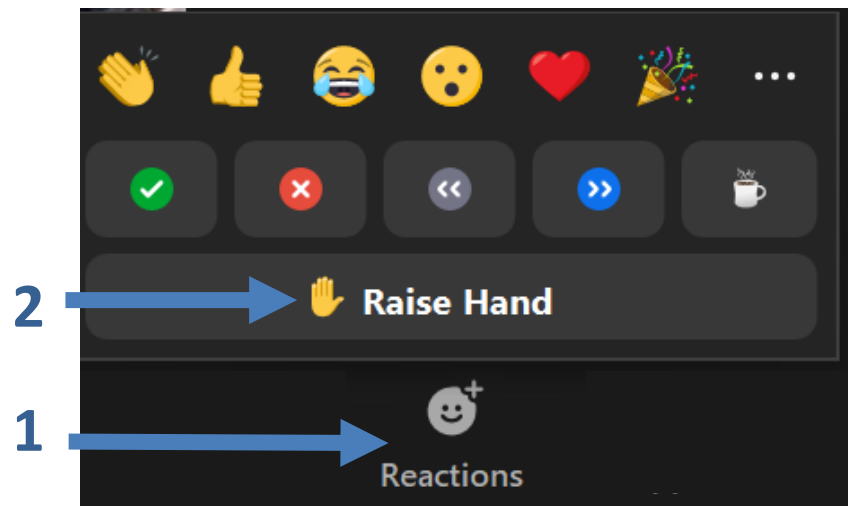


UNHCR
The UN Refugee Agency

How to ask a question

To ask a question or make a remark, raise your hand through the Zoom button. Once you are called up, you can unmute your microphone and speak in English, Arabic or French.

1. Bring your cursor to the bottom of the Zoom meeting window. From the pop-up meeting controls menu, select **Reactions**
2. Click on the **Raise Hand** button.



Participants may put questions and comments in the chat at any time during the meeting.



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MENA Community Protection Network meeting

17 December 2024

13:00- 14:30 Amman Time (GMT+3)



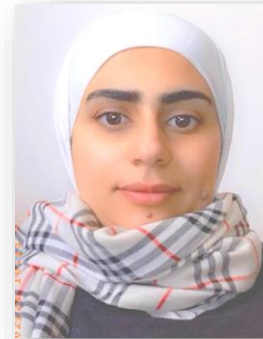
Ana Belen



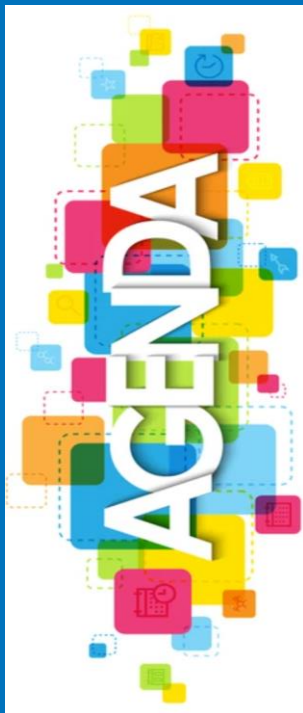
Dida



Khadija



Nuha

A vertical graphic with the word "AGENDA" in large, white, 3D-style capital letters. The letters are surrounded by a cluster of colorful squares in shades of blue, green, yellow, orange, and pink. Some of these squares contain small icons, such as a speech bubble, a magnifying glass, and a building. The entire graphic is set against a white background, which is itself on a blue gradient bar at the top of the slide.

AGENDA

1. Welcome and Introduction
2. MENA Community Protection Network Co-chairs and Advisory Group
3. MENA Community Protection Network WhatsApp group
4. MENA Community Protection Network Online Map update
5. Key achievements and remaining challenges: Capacity Development and referral pathways
6. AOB

2- MENA Community Protection Network Revised ToRs 2024:

- Network Partnership Inclusion Criteria
- Co-chairs and Advisory Group

Network Partnership Inclusion Criteria

Membership Policy: Each organization designates 2 focal point with a backup ,who commit to actively participating in network activities and meetings throughout the year.

Eligible Organizations: UN agencies, NGOs, Community-based organizations, hospitals, private sector companies working with refugees, asylum-seekers, IDPs, returnees, stateless persons.

Adherence to Core Principles:

- ✓ Respect for human rights and humanitarian principles.
- ✓ Community-based approaches.
- ✓ Age, Gender, and Diversity (AGD) policy.
- ✓ Accountability to Affected People.
- ✓ Prevention of sexual exploitation and abuse.
- ✓ Do No Harm.

Withdrawal and Removal of Membership

Member Withdrawal:

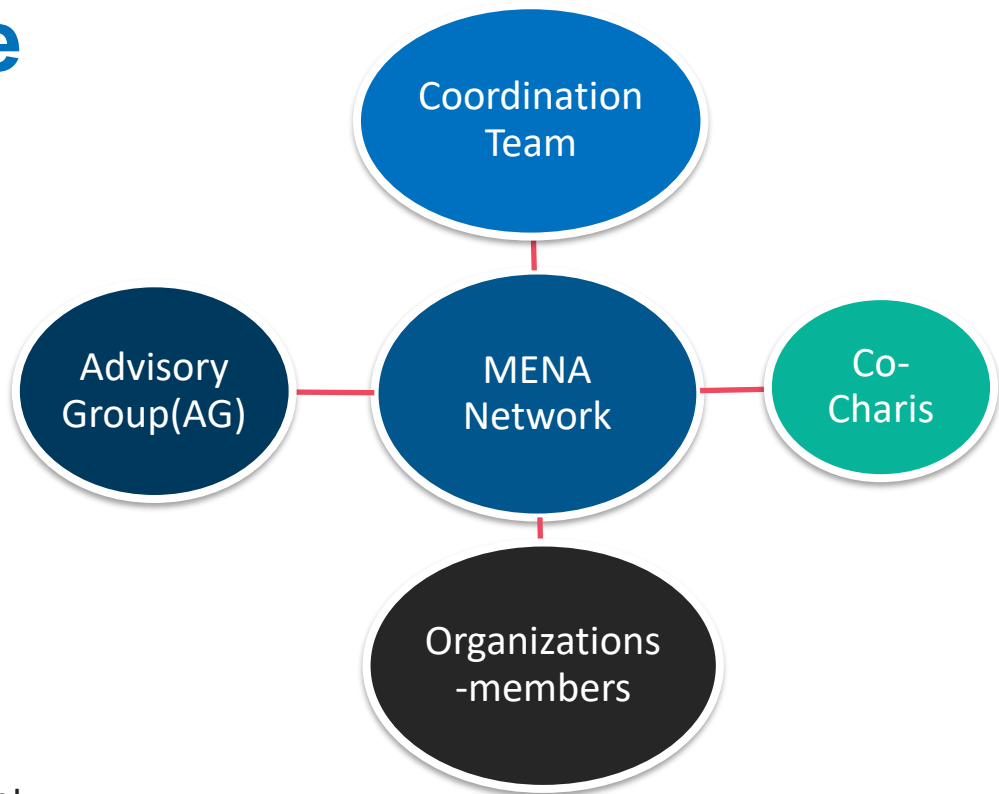
- Official notification with details and date to exit , to the Coordination Team and Co-chairs.
- Reasons :may include ceasing operations, changing priorities, or violations of human rights.

Termination of Membership -“Membership Removal Letter “

- Non-Compliance with Human Rights and Humanitarian Principles.
- Violations of UNHCR Code of Conduct.
- SEA, fraud, corruption, or failure to implement safeguards, misleading, false information
- Negative Impact on Network Reputation
- Inactive members for over a year.(zero engagement)
- **Consideration for Remediation** :organization at risk of removal are given 1 month to address the issue



Network Structure



Selection Process:

- Open call for applications.
- Ideally one per country ,Co- chair max 2 , AG max 5
- Annual reviews to ensure alignment with network priorities.

Responsibilities :

Network' Members

- Support Network Main Activities.
- Actively participate in the Network meetings ,activities , evaluations.
- Contribute to the development and endorsement of network activities and action plans.
- Keep Information Updated.
- Avoid discussing individual cases; adhere to Data Protection policies.
- Foster a supportive, hate and discrimination-free environment.

Network Meetings

- Quarterly virtual meetings and ad hoc engagements.
- Members should confirm participation to ensure engagement visibility.
- Coordination Team, Co-chairs, and Advisory Group meet bimonthly until end of 2025.
- ToRs revised every 2 years or as needed, as agreed by members

Responsibilities

Advisory Group :

- Expert Guidance
- Facilitation and collaboration between the MENA Community Protection Network and other relevant networks.
- Inclusion and Quality Assurance.
- Community Engagement
- Resource Mobilization and Communication

Co-Chair:

- Meeting Management
- Capacity building support
- Monitoring and Communication
- Collaboration with the Coordination Team, Advisory Group
- Additional Responsibilities

MENA Community Protection Network Structure Discussion :



Polls

Q1 - Do you agree with the **responsibilities** of the **Network' members**?

YES

NO

Q2- Do you endorse the new section on the **Membership Removal criteria**



Q3- Do you endorse the **Co-chairs role** and its **responsibilities**

Q4-Do you endorse the **Advisory Group role** and its **responsibilities**

Do you have any additional comments?

Call For Application : Co-Chair, Advisory Group

MENA Community Protection
Network Structure: Call for
Application - Meeting 17 Dec 2024



Application Process:

- **Consult with your organization:** Ensure alignment and support.
- **Complete the Form:** Provide detailed responses to the questions to express interest in the roles of Co-Chair /Advisory Group member in the application
- **Selection Criteria:**
 - All Network members can apply .
 - Results announcement in the next Network meeting , based on Coordination Team recommendations, application results, and Network member endorsements.
- **Deadline for Applications:** by **15th Jan 2024** . Submit Applications through :

[MENA Network Structure – Application Online Form](#)

3-MENA Community Protection Network WhatsApp Group

MENA Network's WhatsApp Group update:



❑ **Status:** Postponed

❑ **Reason for Postponement:**

- Selection of Co-Chairs: will be revisited once the co-chairs are selected.
- Sufficient Support : We need to ensure there is enough support and resources to move forward effectively.

4-MENA Community Protection Network Online Map Updates

The Network Portal



ons in need of protection in the MENA region, with a focus on community-based and refugee-led organizations. r members include NGOs, UN agencies, and national entities. The Network is key to identify information needs and rferences, communication trends and community dynamics across the region. The Network facilitates the disclosure identification of international protection needs, specific needs, protection incidents, and serious human rights tions. It aims to increase access to protection and multisectoral support for the most vulnerable populations, people re move, and those in hard-to-reach areas. The Network aims at increasing outreach at any particular location, or igh activities such as awareness-raising in a manner that underscores the age, gender and diversity (AGD) policy, an rights and community-based approaches fostering an environment free of discrimination and persecution, and that promotes inclusion and specialized protection. The Network map below--currently hosted by UNHCR in beta --allows for quick and secure identification of participating organizations' services and target populations (e.g. by ler, age, displacement status, and vulnerabilities) as a means to promote safe disclosure and referrals among ers, including community-based organizations, civil society organizations, faith-based organizations, NGOs, nal institutions, and UN agencies.



Working Group chairs



UNHCR MENA

UNHCR Regional Bureau for the Middle East & North Africa in Amman

Key Contacts

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Open in new window



Training Materials

The Map

Working Group: MENA Community Protection Network (unhcr.org)



The Online Maps

MENA Community Protection Network Map

Latest update 15 December 2024



Sources: Esri, USGS, NOAA | Sources: Esri, Garmin, USGS, NPS

The Network Membership Online Form

To Fill application form [MENA Community Protection Network Application Form](#)

- ☐ Choose your languages: En, Fr, Ar
- ☐ Select either new submission/ Update on quarterly basis
- ☐ Next updating applications on **by Jan 15th, 2025**
- ☐ Check the information you provided :Correct name of organization, Focal points , GPS location, consent provided to appear on the maps .
- ☐ Adding coverage ,different locations of organizations' branches .



Submit

KoboToolbox

Choose Language English

Arabic
French
English

MENA Community Protection Network (MENA Réseau de protection communautaire dans la région) خارطة شبكة الحماية المجتمعية في منطقة الشرق الأوسط وشمال أفريقيا

Thank you for agreeing to participate in this survey. Your organization's information will be displayed on a beta version of an online map of service providers and organizations supporting refugees and migrants in North Africa. You can consult an example of a similar map that was created for the Americas region. Since the UNHCR plans to eventually make this map openly accessible on an online platform, please only provide information that your organization is comfortable sharing on the internet. If your organization operates in multiple countries or multiple sites in the same country, please complete this survey form for each site. If you offer the same services at each site, you may complete only "Part 1" for each additional site after submitting for the first site.

New organizations will be added to the map by UNHCR on a quarterly basis.

▼ You can choose the language from the top right corner before you start. (Vous pouvez utiliser la langue du haut du coin lorsque vous démarrez.) يمكنك اختيار اللغة من الزاوية اليمنى العليا قبل البدء

Do you want to :

- ☐ Adding new submission for your organization (new member)
- ☐ Update info for your organization (exist member)

▼ Part 1: Basic organizational information

1.1 Organization name:

1.2 Organization logo:
Please attach the logo here by uploading it below. If any:
Click here to upload file. (< 10MB)

☐ Western Sahara

☐ Other

1.3a Governorate/ City

- ☐ Amman
- ☐ Al Balqa
- ☐ Zarqa
- ☐ Madaba
- ☐ Irbid
- ☐ Al Mafraq
- ☐ Jarash
- ☐ Ajloun
- ☐ Al Karak
- ☐ Al Tafilah

☐ Focus on others with specific needs and diverse profiles

+



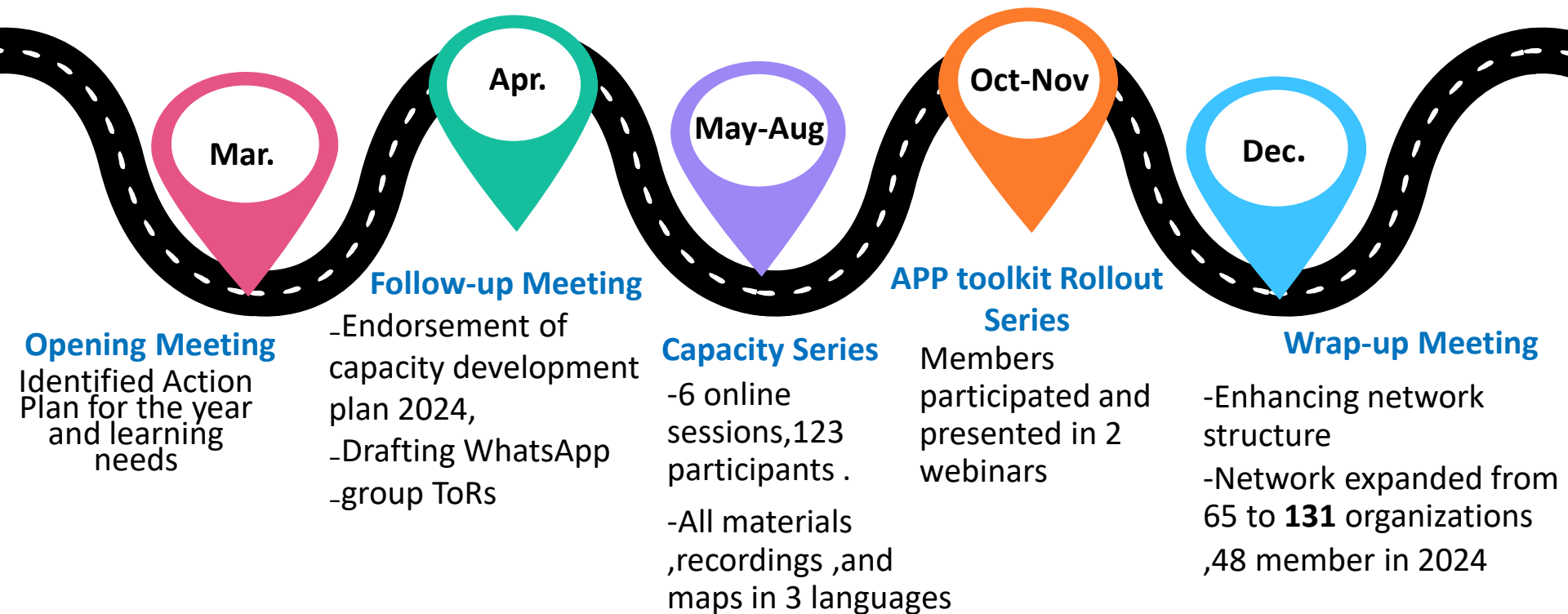
Community
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5-Achievements and Challenges

Network's key Achievements 2024



Remaining Challenges

Limited financial and human resources, budget reductions and decreased financial support,

Need for specialized training and ongoing capacity building

Complex cross-border coordination,

Difficulty reaching isolated locations

Languages and technical and digital literacy barriers.

Next steps



Network meeting 2025:

Share results of the Application Call for the Co-chairs , Advisory Group



Capacity Development 2025:

present and propose based on the topics identified from the Capacity Development Evaluation survey 2024



Network WhatsApp Group

Next steps towards finding support and resources .



Developing Network Referral Pathways proposal



MENA Community Protection Network Coordination Team

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- **Dida Al- Hamzi** Community-Based Protection Assistant ,alhamzi@unhcr.org
- **Khadija Tarek Aboulnasr** ,Community-Based Protection Officer, aboulnas@unhcr.org

Special Thanks to

- **Nuha Abdalla** , Snr Info Mgt Assoc
- **Amer Alnassir**, Senior IT Assistant

